

MANUFACTURER'S LIMITED WARRANTY

Thank you for purchasing this fine product by Enso Sleep Systems™. We express our confidence in the product by giving you this Limited Warranty. Please read the terms of coverage carefully.

GENERAL TERMS

This Limited Warranty is extended only to the original residential retail purchaser and is not transferable by the original residential retail purchaser.

This Limited Warranty applies only under normal household use and conditions. Any other use or any misuse will void this Limited Warranty. Our mattresses are designed to be supported by a firm, solid, non-spring foundation, slatted foundation with slats not exceeding 7 inches apart, or an adjustable bed base that is structurally capable of supporting the mattress ("Appropriate Foundation"). Therefore, this Limited Warranty is void if the mattress is used on a non-solid or boxspring foundation ("Inappropriate Foundation"). The Manufacturer may require the original residential retail purchaser to provide proof of use of a proper type of foundation.

Our mattresses meets the requirements of 16 CFR Part 1633 (federal flammability (open flame) standard for mattresses) when used without a foundation or with a foundation identified for use with this mattress as listed on the label (federal law tag) attached to the mattress. The Manufacturer makes no representation that the mattress is 16 CFR Part 1633 compliant when used with any other foundation.

THIS LIMITED WARRANTY DOES NOT APPLY TO ANY PRODUCT THAT WAS USED AS A FLOOR SAMPLE OR DISPLAY MODEL, THAT WAS PURCHASED "AS IS", THAT WAS PURCHASED AT A GOING OUT OF BUSINESS SALE OR FROM A LIQUIDATOR, OR THAT IS PHYSICALLY ABUSED, BURNED, CUT, TORN, OR STAINED.

MATTRESS – 20 Year Limited Warranty

The Manufacturer warrants to the original residential retail purchaser that the mattress, except for the cover, will be free from defects in materials and workmanship for 20 years (subject to proration as described below under the heading "WARRANTY SERVICE") from the date of purchase under normal household use and conditions subject to the following limitations:

- This product is designed to work with the firm, solid, non-spring foundations specified and supplied by the Manufacturer. Your retailer may or may not offer the foundations specified and supplied by the Manufacturer. The Manufacturer may require the original residential retail purchaser to provide proof of use of a Manufacturer specified and supplied foundation.
- Degeneration of the foam material of the mattress which causes the mattress to have an indentation greater than one and one half (1.5) inches that is not the result of an improper foundation or improper use will be considered a defect in materials or workmanship and therefore will be covered under this Limited Warranty.
- Natural softening of the foam material of the mattress which causes the product to have an indentation of one and one half (1.5) inches or less will not be considered a defect in materials or workmanship and therefore will not be covered under this Limited Warranty.
- Any physical imperfection that causes the mattress materials to split or crack, despite normal usage and proper handling, will be considered a defect in materials or workmanship and therefore will be covered under this Limited Warranty.

- Comfort and/or personal preference of the original residential retail purchaser is not covered by this Limited Warranty.

FOUNDATION – five (5) year Limited Warranty

The Manufacturer warrants to the original residential retail purchaser that the foundation will be free from defects in materials and workmanship for five (5) years from the date of purchase under normal household use and conditions. If the foundation is replaced under this Limited Warranty, it will be replaced with a then-current style of foundation, which may be a different color or material than the original foundation.

COVER – one (1) year Limited Warranty

The Manufacturer warrants to the original residential retail purchaser that the mattress cover will be free from defects in materials and workmanship for one (1) year from the date of purchase under normal household use and conditions. If the cover is replaced under this Limited Warranty, it will be replaced with the then-current style of cover available for the mattress, which may be a different color or material than the original cover.

BED PILLOW – three (3) year Limited Warranty

The Manufacturer warrants to the original residential retail purchaser that its bed pillow will be free from defects in materials and workmanship for three (3) years and bed pillow cover for one (1) year from the date of purchase under normal household use and conditions. This warranty covers any physical flaw in the product that causes the material to split or crack despite normal use and proper handling and any deterioration of the cell structure of the material that causes the product to not return to its original shape. If a bed pillow or cover is replaced under this Limited Warranty, it will be replaced with the then-current style, which may be a different color or material than the original product.

WARRANTY SERVICE

For ten (10) years for mattresses, five (5) years for foundations, three (3) years for bed pillows, or one (1) year for mattress covers or bed pillow covers, after the date of purchase by the original residential retail purchaser, the Manufacturer will either repair or replace (at its option) any product that has a defect in materials or workmanship covered by this Limited Warranty without charge. However, all transportation costs associated with the repair or replacement of the product will be the sole responsibility of the original residential retail purchaser. For any remaining period of this Limited Warranty, the Manufacturer will, at its discretion, repair or replace the mattress with a charge to the original residential retail purchaser of the following percentage of original purchase price:

With Appropriate Foundation	
Year	% Charge to Purchaser
11	50%
12	55%
13	60%
14	65%
15	70%
16	75%
17	80%
18	85%
19	90%
20	95%

At all times, the original residential retail purchaser will be responsible for all transportation costs associated with the repair or replacement of the product.

To obtain service under this Limited Warranty, you must contact the original furniture retailer from whom you purchased the product and provide proof of the original purchase. If required, the retailer will contact the Manufacturer to obtain service.

If a problem occurs and you have moved or your retailer has moved, contact the Manufacturer's Consumer Relations Department at 877-370-8482. If identical materials are unavailable at the time of repair, the Manufacturer reserves the right to substitute materials of equal quality. The Manufacturer reserves the right to change specifications without notification.

IMPORTANT INFORMATION

THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, LIABILITIES AND OBLIGATIONS OF THE MANUFACTURER, ORAL OR WRITTEN, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO REPRESENTATIVE OF THE MANUFACTURER OR ITS RETAILERS IS AUTHORIZED TO MAKE ANY CHANGES OR MODIFICATIONS TO THIS LIMITED WARRANTY.

SOME STATES DO NOT ALLOW THE DISCLAIMER OF IMPLIED WARRANTIES AND, THEREFORE, IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IMPOSED ON THE SALE OF THIS PRODUCT UNDER STATE LAW ARE LIMITED TO THE TIME PERIODS STATED ABOVE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

THE MANUFACTURER SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, SUCH AS LOSS OF USE, INCONVENIENCE, AND LOSS OR DAMAGE TO PERSONAL PROPERTY, AND IN NO EVENT SHALL THE LIABILITY OF THE MANUFACTURER EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

SOME RETAILERS OFFER EXTENDED OR ADDITIONAL WARRANTIES, EITHER DIRECTLY FROM THE RETAILER OR INDIRECTLY THROUGH A THIRD-PARTY. THE MANUFACTURER SHALL NOT BE LIABLE UNDER ANY EXTENDED OR ADDITIONAL WARRANTIES OFFERED BY ANY RETAILER OR THROUGH A THIRD-PARTY.

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